

North of England Excellence

2011 Award Winners Conference

Winning Awards; Improving Performance; Reducing costs

10:00am – 13:00pm, Thursday 1st December 2011

Wakefield and District Housing, Merefield House, Whistler Drive, Castleford, West Yorkshire WF10 5HX

A unique opportunity to hear from winners of the 2011 North of England Excellence Awards, UK Excellence Awards, and EFQM European Awards.

- **Hear from organisations that have demonstrated outstanding levels of business performance – delighting customers, reducing costs, developing a culture of continual improvement**
- **Network with our speakers and with delegates from across the North**
- **Learn how excellence delivers genuine and tangible business benefits**

Speakers include:

Kevin Dodd, Chief Executive, Wakefield and District Housing - winners of the North of England Excellence Award 2009 and UK Excellence Award 2010

Paul Evans, Director of Business Excellence, Liverpool John Moores University – winners of the EFQM Building Partnerships Prize 2011

Speakers from Wincanton and lots more to be announced after the 2011 North of England Excellence Awards Ceremony on 10 November

Refreshments and a buffet lunch will be provided

Book NOW to reserve your place(s)
Book 2 places and get a 3rd place FREE!!

Cost: Joint NoEE/BQF Members: Free Non Members: £20 + VAT

A VAT invoice will be raised upon receipt of your booking. Please note cancellations cannot be reimbursed.

Phone: **01925 715245** Email: events@noee.co.uk